

Career opportunity: Functional Support Engineer in Cluj-Napoca

About Wolters Kluwer Financial Services

In Wolters Kluwer's Financial Services business unit we possess deep insight into the industry, providing governance, risk and compliance programs and solutions to more than 15,000 financial services organizations worldwide. More than 400 in-house experts - former regulators and compliance officers, risk analysts, lawyers and financial industry specialists - embed their knowledge and expertise in every service or solution so that financial organizations can be confident they are managing their organization's Finance, Risk and Regulation needs effectively. Despite rapidly changing industry conditions, financial organizations can rest assured knowing that Wolters Kluwer is able to invest and quickly respond to market needs, with financial stability for the long term.

Wolters Kluwer N.V. (AEX: WKL) is a global leader in information services and solutions for professionals in the health, tax and accounting, risk and compliance, finance and legal sectors. We help our customers make critical decisions every day by providing expert solutions that combine deep domain knowledge with specialized technology and services.

Wolters Kluwer reported 2015 annual revenues of €4.2 billion. The company, headquartered in Alphen aan den Rijn, the Netherlands, serves customers in over 180 countries, maintains operations in over 40 countries and employs 19,000 people worldwide.

Wolters Kluwer shares are listed on Euronext Amsterdam (WKL) and are included in the AEX and Euronext 100 indices. Wolters Kluwer has a sponsored Level 1 American Depositary Receipt program. The ADRs are traded on the over-the-counter market in the U.S. (WTKWY).

For more information about our solutions and organization, visit WoltersKluwer.com, or for our financial services solutions, visit WoltersKluwerFS.com.

Job Description

You will work on one of the Regpro products and you will be responsible for the analysis of the customer needs, support to the customer, writing of the functional specifications and concepts.

The successful candidate will:

- Participate to product first and second line support by analyzing reported customer cases and providing resolution recommendation
- Perform non regression analysis
- Analyze test results to validate new functionalities in close collaboration with the development team.

Qualifications and Competences

- At least a Bachelor's degree (BA or BS) in economics or finance. Students in final years are also eligible.
- Basic understanding of financial concepts and banking instruments

- Computer literate - basic IT knowledge
- Excel knowledge
- Fluency in English, written and oral. Other languages are considered an asset
- Basic computer programming skills - considered an advantage
- Basic IT skills (Java OOP, SQL) - considered an advantage