

Processing

With the ARTA® Flood Certification Component, we offer accurate, efficient flood certifications ordered directly from ARTA Lending Documentation System or Rembrandt® Lending System. You simply type in an address, click a button, and the Standard Flood Hazard Determination and Notice of Special Flood Hazards are automatically completed with the appropriate results.

Key Content Highlights

- Allows you to print standard Federal Emergency Management Agency (FEMA) flood determination forms directly from your computer with the use of Flood *Wiz*® Flood Determination Software
- Reviews all previous flood certification history, as well as print determinations from your portfolio
- National database is updated regularly to reflect any Flood Insurance Rate Map (FIRM) changes and Letter of Map Amendment or Revisions (LOMA/LOMRs)

Key Features and Functions

- Integrated into the ARTA Lending Documentation System and the Rembrandt Lending System
- User-friendly interface enables you to include tax map number, rush service request, and personal notes for each request
- Offers rush service at no extra charge
- Leverages property information already entered as part of the application or closing document process

Business Results

- **Helps increase speed and productivity**—by reducing the amount of time spent rekeying data and developing flood determinations
- **Helps improve effectiveness and reduce risk**—by helping you meet your compliance requirements regarding flood determinations at the evaluation stage and throughout the life of the loan
- **Helps meet your business objectives more effectively**—by providing accurate, efficient flood determinations at a fraction of the price

Ongoing Service and Support

Technical assistance via a toll-free SupportLine and a software support web site is available. We also offer toll-free support on the content of our documents and expanded (fee-based) support on installations, network and database issues, and issues that occur after-hours.

Training Services

We provide a variety of training services from the time of installation through the changing training needs of your staff. Our introductory training can be offered on-site or at our corporate headquarters. As users become more proficient, we offer hands-on workshops, hands-free seminars, web-based training, and product user group meetings.

The Wolters Kluwer Financial Services Difference

What differentiates Wolters Kluwer Financial Services from other providers is our strong incorporation of compliance support into our technology. Our extensive experience with compliance issues—particularly in how they affect your business—is the driving force behind each of our automated solutions. The result is technology that enables you to manage your products and fulfill your compliance obligations more efficiently.

For more information on our solutions, contact your Wolters Kluwer Financial Services Account Representative, call 1-800-552-9410 or visit WoltersKluwerFS.com